

Dear Virginia Behavioral Health Services Member:

You or others in your home may be members of the Virginia Department of Medical Assistance Services (DMAS) Medicaid or FAMIS programs. Magellan Behavioral Health of Virginia will work with DMAS to manage the program. This will begin on December 1, 2013.

After December 1 you will still be able to receive mental health and substance abuse disorder services if you need them.

We will help you:

- Find services you need.
- Find a service provider near your home.

If you are getting services now from a Medicaid provider, you may keep getting those services. After the “okay” for the current services runs out, your provider may ask to continue the services you need.

There will be no changes to your prescription drug coverage.

Always get help right away in an emergency. Call 911 if it you have it in your area. Or go to a hospital or emergency room.

You will receive a member handbook in the mail. It will come to you in December. The handbook explains the services that are available to you. And it tells you how to get care.

Please visit our website to find out more. The address is www.MagellanofVirginia.com. You will be able to use the site to search for a provider in your area after December 1.

You can also email us with questions. Our email address is VirginiaInfo@MagellanHealth.com. **Please note that our phone line will not be active until December 1.** You may call us after that date. Our phone number will be 1-800-424-4046. We will also have a TDD line if you have trouble hearing. That number will be 1-800-424-4048.

We look forward to working with you!

Si desea una copia de esta carta en español, por favor escríbanos a VirginiaInfo@MagellanHealth.com.