



Provider & Community Notice

Magellan of Virginia is pleased to announce the National Committee for Quality Assurance (NCQA) has awarded our Medicaid Behavioral Health Services Organization Full Accreditation under the Managed Behavioral Healthcare Organization Standards. Many of you participated in the survey process and are aware of the effort required to attain this goal. In fact, we could not have done it without you.

Our Full Accreditation status was awarded after a rigorous evaluation by NCQA of all aspects of our plan, screening programs and tools, health services, member satisfaction, physician credentialing and quality improvement.

The review included both on and off-site evaluations conducted by a team of physicians and managed care experts. A committee of physicians then analyzed the team's findings and assigned us Full Accreditation status based on our performance compared to NCQA standards.

Earning NCQA Accreditation recognizes Magellan's commitment to provide quality products to members and demonstrates that we have incorporated quality improvement into our standard operating procedures.

Each of you, in your work with your patients - our members - contributed to our achieving accreditation. It is an important accomplishment in which we should all take pride. We thank you for your ongoing support and look forward to working with you for many years to come.