

# Weekly Friday Provider Call Agenda

(10/06/2017)

Program updates/announcements from today's meeting:

## **Announcement #1- CON updates for National Provider Identifier August 2017**

*\*Note this was an email blast sent to providers on 09/28/2017 in summary:*

This is an update to the **June 23, 2017 Communication** which requests that all Independent Assessment, Certification, and Coordination Team (IACCT) providers submit their National Provider Identifier (NPI) in an email to Psychiatric Residential Treatment Facilities (PRTF).

In order to streamline the process, Magellan of Virginia has updated the Certificate of Need (CON) forms for PRTFs with a space for both the IACCT LMHP and the Physician to include their NPIs on the document. We have also updated the CONs for Therapeutic Group Homes. We are asking IACCT providers to begin using the new forms immediately.

Additional information, links and contact information are located in the provider communication.

# Questions/Topics to be Covered in Today's Call (10/06/2017)

*\*Please note, all questions covered on the call are global questions. Global questions submitted by COB each Wednesday that are not listed below require additional research and will be covered on a future call. If you submitted a question that was specific in nature, you will receive an email with a direct response.*

## **Topic 1: Conflicting Services**

**Question # 1** - I am wanting to know if crisis intervention, crisis stabilization and/or intensive community treatment can be provided with intensive in-home and mental health skill-building services?

## **Topic 2: Intensive In Home Services**

**Question # 2** - Could you please clarify the below "Service Limitations" bullet point on page 29 of the proposed revisions of the CMHRS manual? "IIH may not be billed prior to 7 days from the day of discharge from any Level A, Level B, Level C Residential treatment service or inpatient hospitalization".

## **Topic 3: Mental Health Skill Building (MHSS)**

**Question #3** - If a potential client has not been hospitalized but received a prescription for a psychotropic medication and recommendation for mental health skill-building services from their physician or psychiatrist, does that client meet criteria for services?