

Weekly Friday Provider Call Agenda

(09/29/2017)

Program updates/announcements from today's meeting:

#1-GAP and ARTS

**Note an email blast will be sent to providers soon in summary:*

The Department of Medical Assistance Services and Magellan of Virginia are excited to announce changes to the Governors Access Plan (GAP) that will expand services to GAP members. The GAP program changes were mandated by the 2017 General Assembly. The Center for Medicare and Medicaid Services gave their final approval for these changes September 22, 2017.

Effective July 1, 2017, GAP enrollees have access to Peer Support Services. These services are provided by qualified peer support specialists that assist members with developing and implementing wellness, recovery, and resiliency goals in managing mental health and/or substance use disorders.

Also, effective October 1, 2017, the eligibility limits for household income are increasing from 80% to 100% (with an additional 5% disregard) of the federal poverty level. With this increase, more individuals may be able qualify for GAP services. The GAP eligibility application process with Cover Virginia remains the same.

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In addition, effective October 1, 2017, GAP enrollees will have access to Partial Hospitalization Services (ASAM Level 2.5) and Residential treatment (ASAM Levels 3.1 through 3.7); these are the services for substance use disorders. Please refer to the service and billing table for ASAM levels 2.5 to 3.7 for further information.

For more information on the GAP program and how individuals apply, go to www.gap-va.org (Cover Virginia's website), call Cover Virginia at 1-855-869-8190, call Magellan of Virginia at 1-800-424-GAP9, or email BridgetheGAP@dmas.virginia.gov. For any other questions, please contact Magellan of Virginia's customer service at 1-800-424-4046 or use the Contact Us tool on the Magellan of Virginia website.

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Program updates/announcements from today's meeting:

#2-Residential Billing for ORP

**Note this was an email blast sent to providers on 08/31/2017 in summary:*

This notification is an update to the communication titled "Requirements for Residential Billing for Ordering, Referring or Other Professionals" dated June 2, 2017. Magellan of Virginia will delay the requirement of the ordering or referring physician NPI on the claim for residential treatment effective for dates of service beginning 10/1/17. Any previously submitted claim for revenue codes 1001 or 0961 that denied for "no referring NPI" will be adjusted by Magellan no later than 9/1/17. Providers do not need to resubmit these claims.

A claims training is also on the Magellan of Virginia website on the 2017 Provider Training page with specific guidance outlining these billing requirements.

#3-Payment Delay

**Note this was an email blast sent to providers on 9/27/2017 in summary:*

This is a reminder that financial institutions will be closed in observance of the upcoming Columbus Day Holiday: Monday, October 9, 2017. Payment will be delayed until Tuesday October 10, 2017.

Questions/Topics to be Covered in Today's Call (09/29/2017)

****Please note, all questions covered on the call are global questions. Global questions submitted by COB each Wednesday that are not listed below require additional research and will be covered on a future call. If you submitted a question that was specific in nature, you will receive an email with a direct response.***

Topic 1: QMHP-E Staff

Question # 1 – How many QMHP E's an agency may be able to employ at one time? Could you please clarify "clinical adult staff"? Can this be broken down between child services and adult services and who do we count towards clinical adult staff?

Topic 2: LMHP- Resident and LMHP-Supervisee

Question # 2 – Can a provider use a LMHP-R/S to complete the functions of a LMHP-R/S if they are not counting the work hours toward their residency/supervision?

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Topic 3: Crisis Stabilization Services

Question # 3 – Can a member currently receiving Intensive In-Home Services (H2012) also receive Crisis Stabilization (H2019) services?