



Provider Notice

To ensure members receive the highest quality of services, Magellan of Virginia seeks to better measure the effectiveness of non-traditional behavioral health services. With that goal in mind, additional questions will be added to service authorization requests. The new questions relate to outcome measures and will allow Magellan to begin collecting more meaningful data in regard to service effectiveness. The questions are service-specific and focus on how each is designed to help members progress in treatment.

The additional questions will be effective March 1, 2017. The changes are included in the online submission process, but not to the Service Request for Authorization (SRA) forms.

A webinar training is now available to help you learn about this new process. The training can be accessed on the [2017 Provider Training](http://www.magellanofvirginia.com/for-providers-va/2017-provider-training.aspx) webpage at: <http://www.magellanofvirginia.com/for-providers-va/2017-provider-training.aspx>

If you have any questions about the outcome measures, please call Magellan of Virginia at 800.424.4046 or visit our [Contact Us](http://www.magellanofvirginia.com/for-providers-va/providers-contact-us.aspx) webpage at: <http://www.magellanofvirginia.com/for-providers-va/providers-contact-us.aspx>. We are happy to help.